



Greater Fishponds Neighbourhood Partnership

September 2012

Report of:

Title: Community Safety Officer Delivery Agreement

Contact: Georgie Bryant: 077 954 458 11

Neil Burwell: 077 954 464 29

Recommendation

(1) That the NC notes the progress and updates on the neighbourhood community safety priorities

(2) That the NC notes the progress and updates on the full CSO work plan contained as Appendix 1

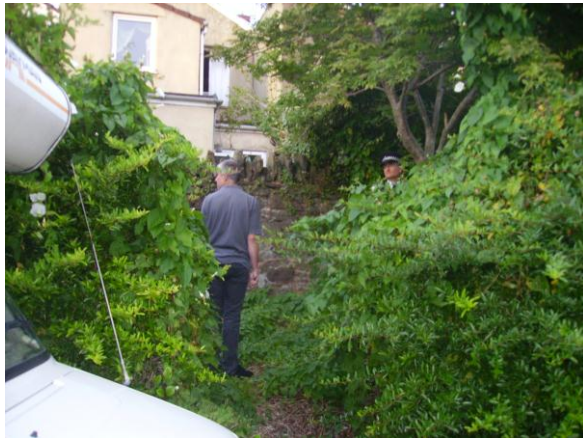
Report

Priority 1: Reducing Burglary

Actions and achievements

- Burglary has reduced across the Partnership area by 11% in the first two quarters of 2012-2013 when compared with the same period last year.
- Safer Bristol has supported the local neighbourhood policing teams in providing awareness events and promoting the use of Immobilise to members of the public and partners.
- 3 targeted walkabouts have been carried out in burglary hotspot areas to identify work to reduce the vulnerability of local homes.

- Clearing overgrown shrub areas in Eastville in response to burglary.



Before



After

This was direct action following the targeted walkabouts to clear overgrown shrubs to the rear of homes in Gloucester Street that have been identified as seriously vulnerable to burglary. This work removed hiding places and vastly improved the look of the planted areas. This work was carried out with the extensive support of the Area Environment Officer and the Community Payback Team (Probation Service).

We are also working with BCC Housing to improve the security of Farringford House at this same location.

- 4 No Cold Calling zones have been set up in Hillfields to increase resident resilience to door step crime.
- A pre-Christmas campaign is being planned to target homes across the area that may fall prey to domestic burglary and vehicle crime during the Christmas period. Distribution of literature, speaking with residents at busy shopping areas and engaging with local schools are all part of this campaign.

Partnership working and funding secured for Neighbourhood Priority 1

- £150 paid by Neighbourhood Engagement for shrub clearance
- £50 paid by NDT for shrub clearance
- Working with police to target patrols and provide advice
- Further support from Neighbourhood Engagement Team and BCC Housing

Priority 2: Reducing the Impact of Street Sex Work

Actions and achievements

- Secured the support of BCC Public Lighting to improve the quality of lighting at Bay Gardens to deter street sex work
- Worked with Police Vice team to organise and run drop-in reporting/support sessions in East Park using Police community vehicle
- Supported the Neighbourhood Forum by organising a visit by Magistrates to answer questions about how they decide upon sentencing relating to street sex work
- Distributed crime reporting information to all houses on the East Park estate and all homes adjacent to the M32
- Worked with Police, BCC Highways and NDT to agree the dismantling of damaged fencing under the M32 and replace with new fencing (See plan as Appendix 2). The new fencing will be repositioned closer to the River Frome to eliminate the current opportunities for street sex workers and other criminal and anti-social. This work also involved extensive consultation and engagement with local residents and community groups (details later in report).



Fencing by M32 planned to be replaced by end of February 2013

Partnership working and funding secured (if applicable) for neighbourhood priorities

- Provision of new lantern and lighting repairs by BCC Public Lighting
- Funding to replace fencing and new tarmac service under the M32 with support from Safer Bristol, NDT and BCC Highways
- Support from Police to engage residents
- Targeted police patrolling in Bay Gardens and Fountaine Court

Priority 3: Tackling Anti-Social Behaviour (ASB)

Actions and achievements

- **Recorded ASB:** In the first two quarters of 2012 – 2013 there have been 1125 incidents of reported ASB this represents a fall of more than 22% compared with the same period last year and 321 less victims.
- Work in to increase community cohesion Ledbury road. Jubilee fun day arranged by residents as a result of this work.
- Partnership work has been ongoing in the area to improve youth provision this has included a football-coaching project delivered in partnership with Bristol city council youth services and 2nd Chance. The PACT project involved Bristol Rovers coaches delivering football sessions to different young people from Kingsway Youth Project, Hillfields Youth Centre and Meadowvale estate. Each centre received 12 weeks of coaching, engaging over 70 young people. The project has gone on to train young people to become coaches and the next step is seeing them delivery football coaching in the community. A full report on the project will be available for the Annual report.
- Reduction of ASB across the partnership area of 27% comparing Quarter 1(April- June) 2012-13 to the same period for 2011-12.
- Two lane closing schemes are being developed in the Partnership area to address ASB and fear of crime.



Unofficial lane in Pound Drive subject to planned closure. This area experiences frequent and serious ASB

- Co-ordinated response to secure three garages in Freeland Buildings used for street sex work and rough sleeping. Work still needs to be done to improve their appearance but no further reports of trespassing.

Partnership working and funding secured for neighbourhood priorities

- Avon Fire and Rescue delivered over 20 home fire safety checks as part of the Ledbury Road project.
- Working with 2nd chance to bring support to deliver the PACT project
- The Police have been significant partners in the efforts to tackle ASB across the area
- Residents and Local Councillor have played a leading role in progressing a gating scheme in Symington Road

Priority 4: Tackling Vehicle Crime

Actions and achievements

- Supported the Police to provide crime reduction information in high crime areas
- Have supported victims of crime at Neighbourhood Forums or in response to direct contact
- Christmas tackling crime campaign is planned for November and December to raise awareness of seasonal risks. Information will be distributed to local homes, visits to schools and community groups will be made and we shall also attend local shopping areas to provide crime reduction information.

Priority 5: Actively engage residents across the whole Greater Fishponds area to address fear of crime and increase community confidence



Barton fields Diamond Jubilee Fun Day (Safer Bristol stocks)

Actions and achievements

- Safer Bristol officers have attended all Neighbourhood forum meetings and supported community events including the Diamond Jubilee event at Barton fields (Pictured above) promoting reporting and providing information on council and police services to tackle community based issues
- Problem solving training (using IDPARTNERS) offered and delivered to residents and officers across the partnership area. The training is to encourage all participants to take an active role in leading on problem solving in their community.
- Community safety officers have responded to both community and councillor request for information to bring about quick resolving of issues and signposted when appropriate to the correct police or council department ensuring that feedback is given
- Supported community clean ups across the Partnership area (including the provision of high visibility jackets and litter pickers to residents and partners agencies)

- **Increasing the Positive – Tackling Street Sex Work, Crime and ASB beneath the M32:** Extensive consultation and engagement work has been carried out in the residential area adjacent to the M32. This is in relation to developing more positive use of the newly created space below the M32 following the installation of the new fencing.

More than 10% of the local homes were visited to discuss concerns and ideas about the space beneath the M32 and 600 homes and business received information about the planned fencing and an invitation to become involved in this project.

In excess of 40 people attended 2 information events at the M32 Café where information about planned work was again distributed and residents submitted their ideas about possible positive activities under the M32. A headline report is attached as Appendix 3

Partnership working and funding secured for neighbourhood priorities

- Support of the owners of the M32 Café for Information events
- Support of local residents for the ideas regarding the M32
- Support of Police at community events and local engagement activities
- Support from BCC Highways at M32 events
- Support from Safer Bristol for funds M32 consultation/information events

Appendices:

1. **Up-dated Delivery Agreement**
2. **Plans for new fencing under M32**
3. **M32 Community Engagement Report**



Community Safety Officer Delivery Agreement 2012 - 2013

Greater Fishponds

Safer Bristol Community Safety Officer

- Safer Bristol will work with the Neighbourhood Partnership to develop its Action Plan around community safety priorities (crime/disorder, drugs and alcohol harm and anti social behaviour) and deliver a programme of work in 2012/2013 to address the community safety issues identified through the Action Plan.
- Safer Bristol will report back on this Agreement at a NP meeting once a year, the date to be agreed by the NP.
- The Community Safety Officer acts as a single point of contact to wider Safer Bristol services and support for the Neighbourhood Partnership. The CSO will work within the NP area to gather local priorities to help inform the production of the Neighbourhood Profile within Safer Bristol's annual Crime & Disorder Strategic Assessment.
- The CSO acts as the problem-solving advisor to the NP, using the ID PARTNERS problem-solving process. The development of Problems Solving Plans (PSP's) feature in this document. The CSO will provide briefings on the Problem Solving Process on request.
- The CSO will support the delivery of Neighbourhood Forums and the forum process, tackling crime and community safety issues raised when appropriate.
- The CSO will work with communities and partners to resolve community issues around Crime and Community Safety - as identified through NP groups, other local groups and residents.

Community Safety Priorities for the area:

The Safer Bristol Strategic Assessment provides recommendations for crime and disorder issues that need to be tackled by the Neighbourhood Delivery Teams (NDT) across Bristol. The recommendations for the Greater Fishponds area are:

- To reduce property crime: namely burglaries and vehicle crime.
- To reduce incidents of anti-social behaviour; with a key focus to reduce the impact of street sex work but also addressing the harm caused by other forms of behaviour that cause distress to people living and working in the Greater fishponds area.

We are also keen to encourage the active involvement of as many residents as possible in making Greater Fishponds safer, as they know the needs of their own neighbourhoods and this will help ensure that the issues we are working to address are those that matter most to local people.

The most common Neighbourhood Forum issues across the NP area are: Street Sex Work, traffic, parking, litter and fly-tipping.

Greater Fishponds Neighbourhood Partnership's Action Plan highlights a number of actions around community safety and crime prevention and features many of the perennial problems in the area for residents. Priority themes that complement the NDT action plan include burglary reduction, tackling the problems associated with street sex work and the reduction of ASB.

Greater Fishponds Neighbourhood Partnership

Community Safety Officer Delivery Agreement

	Priority Issue	Proposed Action	Lead Agency	Timescale	Measuring and Monitoring	Up-date
1	<p>Reducing Burglary</p> <p>Domestic: House Burglaries</p> <p>Non-domestic: garage and shed break-ins</p> <p>NDT: Burglary Priority Areas</p> <p>A burglary scoping report of priority areas has been produced to support targeted work of the NDT and these areas will be a key focus in 2012/2013.</p>	<p>Actively participate in crime reduction campaigns especially summer and Christmas (or at times of significant crime increases)</p> <p>Continue commitment to tackling problems associated with 'Cold Calling' and distraction burglaries</p> <p>Lead and support on the development of problem solving plans (PSP's) to tackle burglaries</p> <p>Support physical security improvement projects when appropriate and resources allow (linked with PSP's)</p>	<p>Police</p> <p>Safer Bristol</p>	<p>Throughout the year</p> <p>Seasonal campaigns</p> <p>At times of increased crime</p>	<p>Number of campaigns</p> <p>Burglary recorded crime data</p> <p>Numbers of 'No Cold Calling' campaigns and zones</p> <p>Numbers of practical problem solving projects delivered and subsequent outcomes</p> <p>Community Confidence Surveys</p>	<p>4 No Cold Calling zones set up in Hillfields.</p> <p>Burglary has reduced by 11% in the first two quarters of 2012-2013 when compared with the same period last year.</p> <p>3 targeted walkabout in historic hotspot locations. Action to be taken to address identified issues.</p> <p>Extensive shrub clearance to the rear of properties on Gloucester Street to reduce burglary risk</p> <p>Christmas anti-crime campaign planned</p>

2	<p>Reducing the Impact of Street Sex Work</p>	<p>Meet with local people regularly to gauge the impact of street sex work, feedback actions and report results</p> <p>Promote and deliver targeted walkabouts in areas most affected by street sex work</p> <p>Ensure local people know how, and are confident to report street sex work and associated problems</p> <p>Ensure all residents are happy with responses to reports and that they receive feedback.</p> <p>Monitor the effective removal of sex litter and negotiate improvement to service levels</p> <p>Provide local intelligence to support the Police and other partners to deliver enforcement action</p>	<p>Safer Bristol</p> <p>Police</p> <p>Waste Management Services</p>	<p>Throughout the year</p>	<p>Details of Police Enforcement Actions where possible</p> <p>Police Crime data relating to street sex work</p> <p>Numbers of practical projects (and subsequent outcomes)</p> <p>Numbers of walkabouts</p> <p>Details of campaigns and other engagement activities to promote incident reporting</p> <p>Performance details relating to effectiveness of sex litter removal (statistics and resident satisfaction)</p> <p>Numbers of newsletters and similar forms of communication</p>	<p>Secured the support of BCC Public Lighting to repair 3 street lamps and install a new lantern at Bay Gardens to deter street sex work</p> <p>Drop-in sessions held in East Park using Police vehicle parked in street to enable reporting and provision of support</p> <p>Arranged for Magistrates to attend Neighbourhood Forum to answer residents questions about sentencing relating to street sex work</p> <p>Worked with Police, BCC Highways and NDT to agree the dismantling of damaged fencing under the M32 and replace with new fencing to reduce opportunities for street sex work and other crime and ASB</p>
---	--	---	---	----------------------------	---	---

		Lead or support the development and delivery of targeted PSP's to tackle street sex work.				Distributed crime reporting information to all houses on the East Park estate and all homes adjacent to the M32
3	Tackling Anti-Social Behaviour (ASB)	<p>Actively support residents to report incidents of ASB through targeted campaigns, attending forum meetings and other community engagement activities.</p> <p>Respond quickly, sensitively and effectively to concerns raised by local people relating to ASB</p> <p>Ensure feedback is given regarding reports</p> <p>Meet with local people regularly to gauge the impact of ASB and measure any improvements</p> <p>Lead or support the development of targeted PSP's to tackle ASB</p>	<p>Safer Bristol</p> <p>ASB Officers</p> <p>Police</p> <p>Housing Providers</p>	<p>Throughout the year</p> <p>At specific times when risk of ASB is highest e.g. school holidays, summer period, Halloween, bonfire night</p>	<p>ASB recorded data – measuring performance</p> <p>Number of residents supported</p> <p>Number of referrals made to partner agencies</p> <p>Community confidence survey</p> <p>Number of specific practical projects (and subsequent outcomes)</p>	<p>In the first two quarters of 2012 – 2013 there has been 1125 incidents of reported ASB; this represents a fall of more than 22% compared with the same period last year and 321 less victims.</p> <p>Work to increase community cohesion in Ledbury road. Jubilee fun day arranged by residents as a result of this work.</p> <p>PACT Football coaching delivered in the area from Hillfield's youth club, engaging disaffected young people</p>

		Where ASB is related to drug dealing or street sex work, links will be made with Police, ASB and housing colleagues to ensure effective enforcement actions are taken				<p>2 'Transformers' applications to support projects for young people have been received for the partnership area. 1 has so far been successful.</p> <p>2 lane closure projects are being developed in the Partnership to tackle issues of crime and ASB.</p> <p>3 garages have been secured at Freeland Buildings to prevent incidents of street sex work and rough sleeping</p>
4	<p>Tackling Vehicle Crime</p> <p>Mainly theft of Motor Vehicle</p> <p>NDT: Theft Of Motor Vehicle Priority Areas</p> <p>A vehicle crime scoping report of priority areas has been produced to support targeted work of the NDT and these areas will be a key focus in 2012/2013.</p>	<p>Actively participate in crime reduction campaigns to prevent or reduce vehicle crime</p> <p>Lead or support on the development of problem solving plans (PSP's) to tackle vehicle crime in high crime areas</p>	<p>Police</p> <p>Safer Bristol</p>	<p>Throughout the year</p> <p>Targeted work at times of increased vehicle crime</p>	<p>Police crime statistics</p> <p>Community Confidence Surveys</p> <p>Numbers of practical projects (and the subsequent measurable outcomes)</p>	<p>Supported the Police to provide crime reduction information in higher crime areas</p> <p>Have supported victims of crime at Neighbourhood Forums</p> <p>Christmas tackling crime campaign is planned for November/December</p>

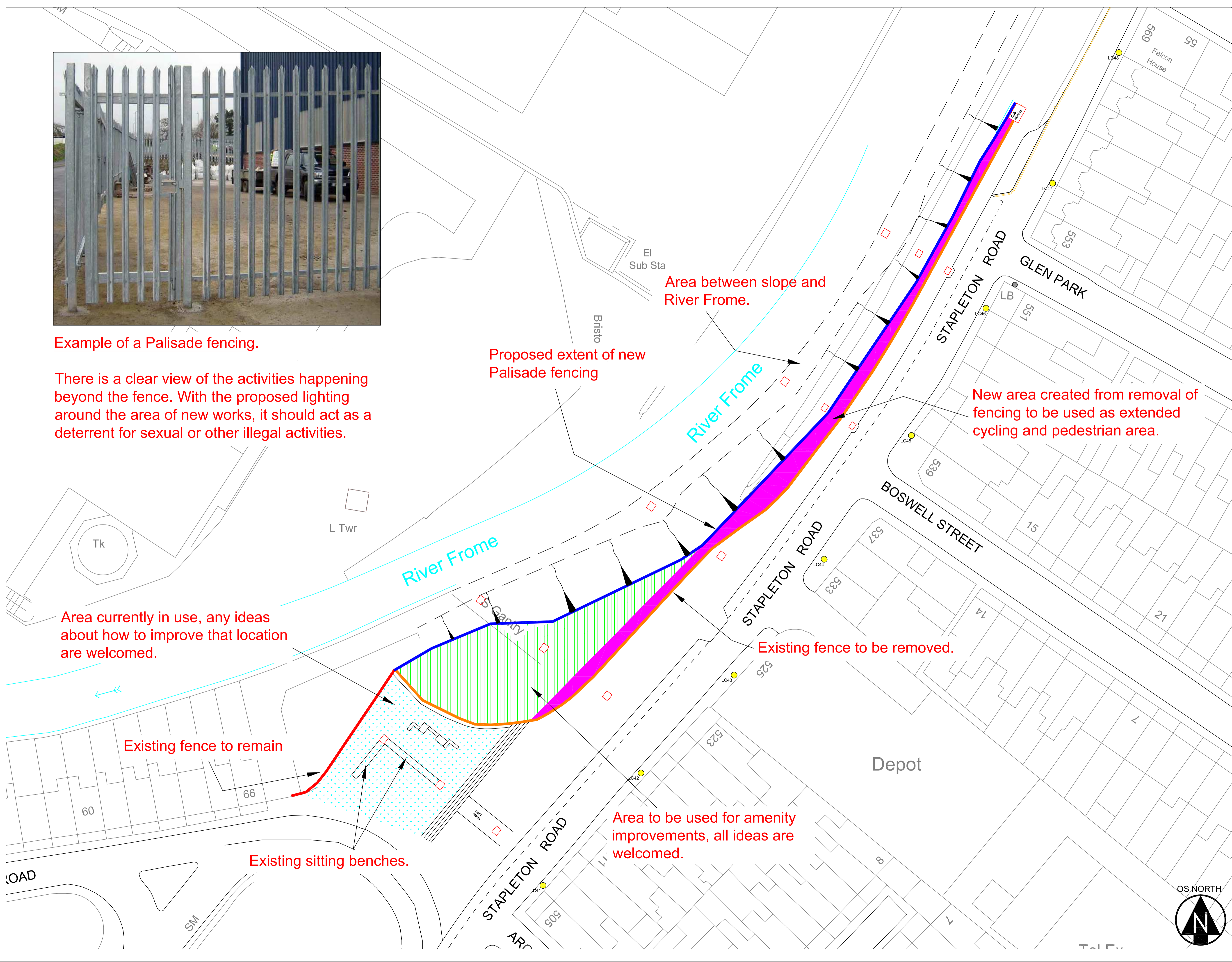
5	<p>Actively engage residents across the whole Greater Fishponds area to address fear of crime and increase community confidence</p>	<p>Attend Neighbourhood Forum meetings</p> <p>Support residents to actively engage in making their own local neighbourhoods safer, enabling them to raise concerns and work alongside them to deliver practical projects</p> <p>Ensure that all local community priorities are recognised by the NDT and Neighbourhood Partnership structures.</p> <p>Lead or support practical projects to address crime or anti-social behaviour issues raised by local people.</p>	Safer Bristol		<p>Number of Forum meetings attended</p> <p>Numbers of Community Confidence Surveys and their findings</p> <p>Number of residents actively involved in neighbourhood work as a result of our engagement</p> <p>Numbers of practical projects delivered (and their subsequent outcomes).</p>	<p>CSO's have attended all Neighbourhood Forum Meetings across the Partnership area.</p> <p>Actively supported the Barton Fields Diamond Jubilee event</p> <p>Provided problem solving training to residents and staff</p> <p>CSO's have been a direct contact point for tackling crime and ASB issues across the partnership area</p> <p>CSO's have supported community clean up events across the Partnership area.</p> <p>Extensive engagement work has been carried out to increase safety and positive use in the space below the M32 – 600 local homes and businesses have</p>
---	--	---	---------------	--	---	--

						received information, 2 information events held and 10% of homes have been visited.
--	--	--	--	--	--	---



Example of a Palisade fencing.

There is a clear view of the activities happening beyond the fence. With the proposed lighting around the area of new works, it should act as a deterrent for sexual or other illegal activities.



Area between slope and River Frome.

Proposed extent of new Palisade fencing

New area created from removal of fencing to be used as extended cycling and pedestrian area.

Area currently in use, any ideas about how to improve that location are welcomed.

Existing fence to be removed.

Existing fence to remain

Area to be used for amenity improvements, all ideas are welcomed.

Existing sitting benches.

KEY

- Wider area of shared use footway/cycling following relocation of fence.
- Area to be used for amenity improvements, all ideas are welcomed.
- Area currently in use, any other ideas about how to improve that location are welcomed.
- Existing fence to be removed.
- Proposed palisade fencing, see inset for example.
- Existing fence to remain.
- Tadpoles illustrating position of slope.
- Position of columns.
- Lamp Columns (streetlights).

Rev.	DATE	Description	By

This map is reproduced from Ordnance Survey material with the permission of Ordnance Survey on behalf of the Controller of Her Majesty's Stationery Office © Crown copyright. Unauthorised reproduction infringes Crown copyright and may lead to prosecution or civil proceedings. Bristol City Council. 100023406_0009

City Development
 Peter Mann (Service Director)
 Brunel House
 St. Georges Road
 Bristol
 BS1 5UY

TRAFFIC MANAGEMENT
 STAPLETON ROAD
 UNDERNEATH THE M32
 CONSULTATION DRAWING

Dwg SB-M32

Revision	Drawn D. ALEXIS
Scale NTS	Date 25.07.12

